

···· Oconomowoc Home Receives a Whole New View ··



A house where every window needs to be replaced is typically not something a homeowner wants to consider. However, when Oconomowoc homeowners Leanne and Allen noticed their wood windows' lifetime was up, they decided it was time to call Callen.

When Christopher Wittmann, Master Certified Remodeler and Senior Sales Consultant, initially met with the homeowners to look at their existing windows, it was very apparent the windows needed replacing. Wood windows typically show signs of rot after some length of time and unfortunately the wood started to rot after only 10 years of being installed. The homeowners tried to delay as long as they could before purchasing new windows, but one thing led to the next, and the cranks and locking mechanisms began to fail, making them difficult to open and close.

Christopher said, "The couple wanted to retain a wood interior appearance but knew vinyl or a wood/vinyl composite was no longer a replacement option." Due to windows made out of wood and vinyl composites, windows experience signs of deterioration quicker than with Infinity® from Marvin® Fiberglass replacement windows. Fortunately, Infinity from Marvin offers Everwood®, an interior finish that has the natural woodgrain looks without the maintenance. After they were made aware of Everwood, their decision was made to move forward with Callen, replacing all 17 windows in their home. "The stainers did an excellent job," Allen said.

After the windows arrived at the warehouse, it was time for the installation to be scheduled. When the couple got the call from Tyler Mullikin, Callen Project Coordinator for window and doors, Leanne said, "We were very concerned about installation occurring the second week of January, but we were worried for nothing. Everything went smoothly and I was amazed how well it went."

As the Wisconsin temperatures finally started to warm up, we asked the homeowners if they were noticing any major changes with their new windows. The couple replied, "We are now able to tell how much the old windows leaked, especially with the hot temperatures we've had lately." With professional



installation, windows should never experience the air conditioning seeping out. Leanne and Allen said they couldn't be more pleased with their experience and the difference it has made.

If you are in the same position as Leanne and Allen were before they called Callen, we have a few suggestions for you. "While window replacement can be performed in stages or all at once, the choice for many hinges on the overall investment," Christopher said. As material costs continue to rise, replacing all the windows and doors at the same time saves money in the long run. If that isn't an option, taking the project in phases helps to budget better and replace those windows that are in need more than other units that have a bit more life left to them.



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## What Our Clients Say

A NEWSLETTER FOR CALLEN CLIENTS.

YOUR BUSINESS IS GREATLY APPRECIATED!



"My entire experience was awesome. I came into Callen with very little knowledge of how to remodel my bathroom. So, I relied heavily on the designer's expertise to help me pick out products, colors, etc. I was very satisfied with my engagement with my designer who had great ideas for bringing my old bathroom into the 21st century.

Callen is excellent to work with as are their subcontractors that take their roles with Callen very seriously. I always felt like a top priority. I am over the moon in love with my new bathroom. Can't wait to get started with my kitchen."

## Kathy & Scott K. - Milwaukee

"This is the 5th project that Callen has done for us, and they were awesome again! Paulette does an amazing job of designing and is very professional and organized. Our new laundry room looks great, and we love all of the new cabinets and storage space we have! Customer service was exceptional."

Mark & Bev K. - Racine



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If you are you looking to join a company that cares about your career, one that recognizes its success is directly related to the success of their employees, then we invite you to join Callen's window installation crew and apply for this position.

For more information and to apply, visit **CallCallen.com**, Employee of Choice – Join the Callen Team.



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